

FAQ

Q. When can I begin to take the on-line classes?

A. After you have agreed to accept the release of information statement and you have completed the registration process you should submit the information. Within 72 hours after submitting the information you will receive an e-mail which will contain a link to the **Log In** page of the courses, directions for logging in, and your Log In Name and Password. Follow the steps to enter the courses.

Q. What will the courses cost me?

A. If you are a member of a rescue team and you are approved by the Office of Justice Assistance the course will not cost you anything as OJA will pay for it.

Q. How will I know if I completed the course successfully?

A. At the end of the course you will be required to complete an on-line exam. If you score a 70% or better on the exam you will be informed immediately that you have passed.

Q. What if I don't pass the exam?

A. If you do not pass the exam you can review the course material and retake the exam. You can take it as many times as is necessary to pass.

Q. What if I am not approved to take the class by Office of Justice Assistance, can I still take the courses?

A. Yes, you can still take the courses, however if you do not receive OJA approval you would have to pay for the classes yourself. You should then call Lynn Senovich at 1-888-GOTOLTC or 1-888-468-6582 Extension 1106 to register.